

FILE COPY

June 30, 2000

REVISION OF LETTER DATED JUNE 29, 2000

Mr. Dore Hunter
Chair, Acton Board of Selectmen
Town Hall
472 Main Street
Acton, MA 01720

cc: BOS

CABLEVISION AGREEMENT
RE SENIOR DISCOUNT, FYI.

Dear Chairman Hunter:

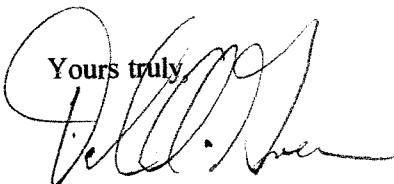
This letter is sent to confirm the understanding between Cablevision of Massachusetts, Inc. (Cablevision) and the Town of Acton regarding the Senior Citizen discount. This understanding was reached based on discussions with the Acton Cable TV Advisory Committee during license renewal negotiations.

1. Cablevision will continue to offer its current voluntary Senior Citizen discount of \$2.00 per month on "Family Service" (expanded basic or CPST as termed by the Federal Communications Commission) to persons aged 62 and over who are heads of household. This Senior Citizen discount is not available for premium packages, which are already discounted from the individual service retail rate.
2. Ninety days after the completion of Cablevision's sale of its Massachusetts systems to AT&T Corp (AT&T), AT&T will voluntarily offer a Senior Citizen discount of 10% to all persons aged 62 and older who are heads of household on its CPST or CPST tier of a cable service package throughout the term of the Renewal License. This representation is made by Cablevision with the full knowledge and authority of AT&T's Vice President of Acquired Business Integration, Mary McLaughlin, Esq.

This understanding was conveyed to the Acton Cable Advisory Committee through the Town's consulting attorney, William Solomon.

Cablevision and AT&T are pleased to have been able to reach an agreement with Acton on this issue.

Yours truly,



David A. Green
Director of Community and Public Affairs

cc: John Covert
William Solomon, Esq.
John M. Urban, Vice President of Public Affairs, Cablevision
Mary McLaughlin, Esq.

John Murray

From: John Covert
Sent: Friday, August 18, 2006 12:43 PM
To: Jean Fleming
Cc: Board of Selectmen; Council on Aging Department; CABLECOMMITTEE@covert.org; John Murray
Subject: RE: Comcast Senior Discount -- Customer Service problems again

Jean,

Thank you for your reply.

>We can certainly publicize the correct information about the Comcast
>senior discount in our Senior Citizen newsletter, once we are sure
>about the details so it's not confusing to them.

Thank you. Please do.

CORRECTION! (Good news, the discount is even more!)

The details are on the Town website at
http://acton-ma.gov/boards/Cable_Advisory_Committee/seniors.asp
but the details are very simple:

➤ The discount is currently \$5.20, exactly. No more, no less, for anyone with Standard Cable (sometimes called Expanded Basic) or any more expensive package. This a discount of 10% of the price of Standard Cable, currently \$52.09, including the "Franchise Related Cost". The discount is not increased or decreased if the senior citizen also subscribes to additional services. The rules are different in other towns. This applies only to Acton.

We have an informative page for cable consumers at http://acton-ma.gov/boards/Cable_Advisory_Committee/consumer.asp

Regards/john